



## Help in a Crisis

Updated 4/2/2020

### **Unemployment:**

If you've lost your job due to COVID-19, you can apply for unemployment at <https://uinteract.labor.mo.gov/benefits/home.do>

Offices are currently closed to the public, but phone lines are open. The numbers are 800-320-2519 or 417-895-6851.

When applying, select COVID-19 as the reason for your job loss; job search requirements are waived.

### **Looking for a Job?**

See <https://missourionestart.com/now-hiring/> for a list of employers hiring now.

### **Medicaid/SNAP:**

If you need to recertify for food stamp benefits in March, April, or May, you have been granted a six-month extension. While offices are closed, if you need to provide updated information, visit <https://dss.mo.gov/covid-19/> to access information on phone, online and email resources from the Division of Family support.

Pandemic Food Stamp (P-SNAP) benefits are now available, providing additional SNAP funds. All recipients will receive the maximum amount allowable for their family size. Additionally, families who do not typically receive SNAP benefits, but who do qualify for free and reduced lunch in the school district can qualify for pandemic EBT assistance. More information will follow on the application process for these benefits.

### **Housing:**

If you are unable to pay your rent or mortgage, reach out to your landlord or lender to discuss the situation. Please note: discussions in the news about eviction and foreclosure suspensions do not broadly apply to rentals or mortgage lenders.

If you are homeless or at imminent risk of homelessness, call One Door at 417-225-7499.

There is currently no rent assistance available in Springfield.

### **Utilities:**

Local utility companies have suspended disconnections due to COVID-19. If you are unable to pay your bill, please contact your utility company to make payment arrangements. The total amount will be due once they resume disconnections.

Utility assistance is available through OACAC; however, offices are currently closed due to COVID-19. Applications can be accessed online at <https://oac.ac/liheap-energy-programs/> and can be mailed to the appropriate address included in the application.