



Behavioral Crisis Center – Rapid Access Unit information

Burrell's new **Behavioral Crisis Center – Rapid Access Unit (RAU)**, is our first 24/7 facility, offering detox, mental health services, MAT treatment and much more. **The Behavioral Crisis Center is located at our Park Center facility at 800 S. Park Ave. in Springfield.**

The Behavioral Crisis Center was funded with significant contributions from Greene County and the Missouri Foundation for Health, with additional financial contributions from local medical partners CoxHealth and Mercy. The RAU is a giant step forward in increasing access to immediate, crisis-level services in Greene County.



Staffed in-person by Burrell employees and connected to virtual providers, the **Rapid Access Unit's May hours will be 7 a.m. to 7 p.m. Monday through Thursday, and 7 a.m. to 5 p.m. on Friday.** The public does not need an appointment and can walk in to receive a clinical intake for all Burrell services, same-day psychiatry consults with a prescriber, and Medication Assisted Treatment (MAT) services for those struggling with opioid use. The purpose of the RAU is to provide immediate access to services for stabilization during a behavioral health crisis as well as to establish another point of intake for those in the area.

On June 1 we plan to open the Rapid Access Unit in full, staffed 24/7 and providing its full complement of services – psychiatric assessment, initial assessment eligibility determination, brief therapy, peer support services, 23-hour observation, referral to appropriate follow up treatment and more – in addition to those listed above which will be offered throughout May. The RAU is not a site for homeless services and does not serve youth – it is an 18-years-and-up facility.